



All the tools you need to start, run and grow your own high risk program



Case Study

How Valley Medical Center Increased Its Genetic Counseling Productivity

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The Oncology High-Risk Screening and Genetics Clinic at Valley Medical Center partnered with CancerIQ to standardize the screening process and improve its genetic counselor productivity.



Background

The oncology high-risk screening and genetics clinic at Valley Medical Center in Renton, Washington, used a paper-based process for the initial implementation of their high-risk program.

- **Setting:** Affiliated with 321-bed hospital
- 30,000 patients seen annually at the breast center
- **Accreditation:** Gold Level COC
- **Number of Locations:** 2 (a screening site & a screening/diagnostic site)
- **Parent System:** Valley Medical Center
- **Location:** Renton, Washington

The Challenge

A large amount of patient information was collected on paper forms, making it difficult for staff to process the information and decide next steps for the patient in a timely manner.

The center's genetic services operated below service capacity, because no formal process was in place to bring screened high-risk patients through to counseling consistently.

The paper questionnaire was complex and cumbersome. Patients had trouble filling out "multi-segmented" questions, and the techs had to evaluate paper forms based on an ever-changing set of guidelines.

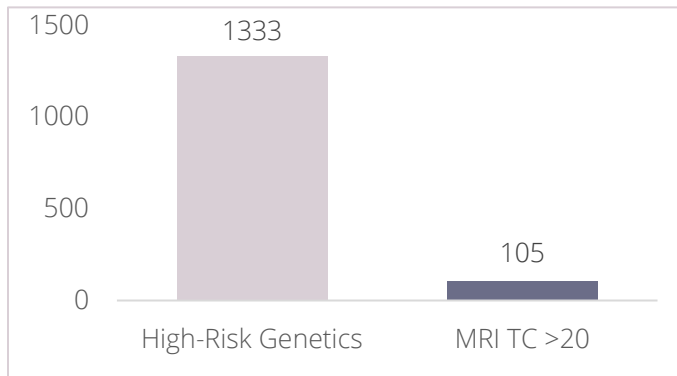
The Solution

Valley Medical Center replaced its paper process with CancerIQ. The center now has an automated, systematic screening process that identifies all patients according to the latest NCCN guidelines. The electronic system created a patient-friendly questionnaire, removing "multi-segmented" questions, which helps improve the accuracy of the patient's data entry.

The Results

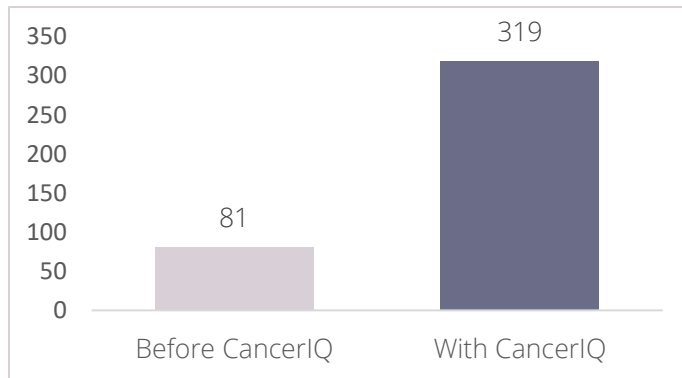
Streamlined Workflow

More breast center patients are screened and identified because CancerIQ automatically flags all patients meeting NCCN and Tyrer Cuzick.



Increased Service Capacity

With increased referrals from breast imaging, the **genetic specialists** were able to see **4x as many patients**. Months into the program they are now booked 3-4 weeks out.



User Experience

Patients feel more comfortable and cite less issues filling out the simplified, electronic questionnaire.

1,438

patients identified as high risk

319

consults seen in initial three months of CancerIQ

4x

increase in genetic counseling services

ABOUT CANCERIQ

CancerIQ is a technology-enabled solution that leverages our unparalleled expertise in genetics and implementation science to easily and efficiently identify all patients at risk and navigate them to the specialty services required.

Our data-driven platform is supported by the extensive experience of client services teams, so we can empower our partners to offer intelligent genetic services to their entire patient population at a fraction of the time and cost. With CancerIQ, you can maximize the clinical and financial impact of using genetics in routine care. Together we can help detect and prevent the deadliest and earliest onset cancers.

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